

## **AHCRA Website Terms & Conditions**

### **AHCRA contributions**

AHCRA may, in its absolute discretion and without notification, remove any material from the site at any time including material you have transmitted for posting to the site. AHCRA is under no obligation to make any material transmitted to the site available to any person. AHCRA has no liability for any consequences of its reliance on its rights under this paragraph.

Material endorsed by AHCRA will be clearly marked as coming from AHCRA.

### **Complaints about material on this site**

**Email:** [health@choice.com.au](mailto:health@choice.com.au)

**Phone:** +61 2 9577 3374

**Fax:** +61 20 9577 3377

If you believe member comments or other material are inappropriate or unsuitable, please email us at [health@choice.com.au](mailto:health@choice.com.au) with the following details:

1. where the material is located on the site;
2. why you consider the material to be inappropriate; and
3. your name and contact details.

AHCRA takes all complaints it receives seriously. On receipt of any complaint we will review the relevant material and remove it if appropriate. While we aim to act on any complaint within **five business days of receipt**, we cannot guarantee that we will read your complaint (or act on it) within any specific time period.

We will not act on any complaint which is vexatious, or which appears to be so. If you do not include your name and contact details in the complaint we may treat the complaint as vexatious.

### **Removal of material**

We may remove any material from the site at any time without cause and without notice to any person. The removal of material is not an admission that the material is inappropriate nor is it an admission of liability by AHCRA.

As a guide, where AHCRA has received a complaint about material, it will ordinarily remove that material if it:

1. is for a commercial purpose.
2. is indecent or abusive.
3. is false or misleading.
4. is slanderous, libellous or defamatory.
5. is likely to cause injury of any kind.
6. violates any rights of any person.
7. violates any applicable laws, rules, or regulations.
8. contains software viruses or any other malicious code.
9. is in its opinion of a vexatious nature.