



Australian Health Care
Reform Alliance

HEALTH REFORM SUMMIT

PROGRAM

8TH AND 9TH FEBRUARY 2011

Rydges Capital Hill, Canberra Avenue Forrest ACT

www.healthreform.org.au



Australian Health Care Reform Alliance

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Day 1: Health reform to date: next steps for primary health and mental health services		
9.30am	Welcome to Country Aunty Agnes Shea	
9.40am	Welcome Tony McBride	
9.45am	Update on reform Chair: Tony McBride	
	The Hon Nicola Roxon Minister for Health and Ageing	<ul style="list-style-type: none">What has been done and is happening in 2011.
10.30am	Reform proposals in context	
	Tony McBride Chair Australian Health Care Reform Alliance	<ul style="list-style-type: none">Set out purpose of two daysPut reform proposals in context of diverse calls for reform
10.35am	A key yardstick: consumer centred health care Chair: Bo Li	
	Panel Kathy Kendell Health Activist, Qld Carol Bennett Chief Executive Officer Consumers Health Forum Michael Janssen Chief Executive Officer Health Issues Centre	<ul style="list-style-type: none">How to judge health reform from diverse consumers' perspectives?What alternative approaches to health care provision would make care more consumer-centred and make the consumer, carer and citizen voice more influential?
11.20am	Morning tea	

11.40am	The key yardstick: equity Chair: Tim Woodruff	
	Tim Woodruff Doctors Reform Society Small group discussion	<ul style="list-style-type: none"> Increasing equity of access and improving health outcomes – especially for disadvantaged Australians.
12.45pm	Lunch	
1.45pm	Primary health care Chair: Carole Taylor	
	Panel Russell McGowan ACT Health Care Consumers Association Helen Keleher President Public Health Association Australia Claire Hewat Chair National Primary Health Care Partnerships Terry Findlay Director National Transition Project Australian General Practice Network Small group discussions	<ul style="list-style-type: none"> What does the ideal primary health care system look like? How do we realistically (and concretely) get there? Medicare Locals – what is happening, what should happen, next steps
3.15pm	Afternoon tea	
3.30pm	Mental Health: where we are and where we should go Chair: Tim Woodruff	
3.30pm	Panel John Mendoza Director ConNetica Consulting Jeff Cheverton Executive Director Queensland Alliance Lyn Littlefield Executive Director Australian Psychological Society Small group discussions	<ul style="list-style-type: none"> What are key issues needing reform? The desired balance between clinical services and community support. What has reform delivered so far? Some alternative models of service provision.
7.30pm	Summit Dinner, Rydges Capital Hill, Forrest	

Day 2: Challenging issues and approaches		
	Opening remarks	
9.00am	Tony McBride Chair, AHCRA	<ul style="list-style-type: none"> Recap on yesterday Today's agenda
9.10am	Soapbox Deli Chair: Jeff Wearne	<ul style="list-style-type: none"> Brief informal presentations by ten AHCRA members
10.00am	Prevention and social determinants Chair: Tessa Boyd-Caine	
	Sharon Friel National Centre for Epidemiology and Population Health, ANU	<ul style="list-style-type: none"> Progressing health promotion and illness prevention. The place of primary health care and hospitals in prevention. Social determinants in the reform agenda. How to get on a broad national (and local/state) government agenda.
10.45am	Morning tea	
11.05am	The challenging issues Chair: Bo Li	
	<p>Martin Lavery Chief Executive Officer, Catholic Health Australia</p> <p>Tessa Boyd-Caine Australian Council of Social Service</p> <p>Jim Simpson NSW Council for Intellectual Disability</p> <p>Anne Cahill-Lambert Councillor, National Health and Medical Research Council Advisory Council Member, Australian Organ and Tissue Authority</p>	<ul style="list-style-type: none"> What are the elements of each issue that have not been seriously addressed by reform so far? What has happened to date that is relevant or potentially helpful? Ensuring challenging population health groups are not overlooked. What needs to happen at national, state and local service levels.
12.30pm	Lunch	
1.30pm	AHCRA 2011 strategy Chair: Tony McBride	<ul style="list-style-type: none"> Discussion among members of best ways forward. Priority issues for AHCRA.
3.00pm	Closing remarks AHCRA Chair, Tony McBride	
3.15pm	Farewell afternoon tea	

AHCRA HEALTH REFORM SUMMIT

Speaker Biographies (in program order)



Agnes (Bulger) Shea OAM

Ngunnawal elder

One of eight siblings, Ngunnawal Elder Mrs Agnes Shea was born at Oakhill, North Yass before being raised at Hollywood Reserve.

“It was a different life to now, we had much more closeness and togetherness and we lived with our uncles and aunties, grandparents and friends and we cared and shared with each other.”

“We felt protected because our Elders were there with us.”

When her father died when she was just eight-years-old, Agnes and her seven siblings were raised by their mother. She remembers her mum was lucky enough to get recognised and respected by the community and was given permission to do domestic work for non-Indigenous families by the authorities.

“Caring and sharing is the essence of Aboriginal culture. We can walk free and talk free now but we couldn’t do that before. We didn’t know any different back then, we only knew the mission life. If you didn’t do what you were told you could be sent away.”

Agnes is a foundation member of the United Ngunnawal Elders Council and has worked tirelessly to help young people and to bring respect between the many cultures of people in the Canberra region. Agnes is engaged with Aboriginal people at all levels of the community and is a representative of the Ngunnawal people in a wide range of forums.

“You have to respect your Elders and we have to give respect back to our youth. We want to bring back that respect through our work.”



Tony McBride

Chair, AHCRA

Tony is a consultant in strategic planning and consumer/community engagement with wide experience in the Australian health and community sectors. He is currently the Chair of the Australian Health Care Reform Alliance (an alliance of over 40 national and state health professional and consumer organisations). From 2003-09 he was the Chief Executive Officer of the Health Issues Centre, a consumer focussed policy, research and participation centre. Before that he worked in a range of fields and roles: consumer participation, research, community development, disability, primary health, local government, academia, and the health bureaucracy (Commonwealth).

He is a member of the National Standing Committee on Quality Care of the Royal Australian College of General Practitioners, and the Victorian Branch Executive of the Public Health Association of Australia.

**Kathy Kendell***Health Activist, QLD*

Kathy Kendell currently works in Queensland with Speaking Up For You as an advocate for people with disability. She has an academic background in Public Health and has worked as a health consumer advocate for over twenty years.

Since her work in Papua New Guinea running an "each one teach one" health education program in Papua New Guinean villages many years ago, Kathy is convinced that the dominant professional paradigm in its traditional form of service delivery to unquestioning and passive patient recipients does not adequately serve patients or the needs of the community.

Through her activist work she argues there is a strong business case for supporting consumers to become empowered, confident and responsible participants in their health care. Kathy coordinated the Health Consumers Network and was a founding member of Health Consumer Advocacy Network funded by Queensland Health.

Kathy has represented consumers on many committees including the Dental Board of Queensland, the Queensland Nurses Council professional conduct committee, Health Quality Complaints Commission CAC, and numerous safety and quality reference committees. She is an active member of the WHO's sponsored Patients for Patient Safety. She has been a member of AHCRA's executive since its inception.

**Carol Bennett***Chief Executive Officer, Consumers Health Forum*

Carol Bennett (BA (Health Sciences), MA (Public Policy)) is the Chief Executive Officer of the Consumers Health Forum of Australia (CHF) – the peak organisation for health consumers in Australia. Since joining CHF in early 2009, she has been responsible for the development of policy on key health issues including consumer participation in health reform, eHealth, pathology services, medical technology, medicines policy, diagnostic imaging and the Medical Benefits Schedule.

Ms Bennett has worked at the executive level in health organisations for the last 15 years, including as CEO of peak national and state health bodies, and major consultancy roles with organisations including beyondblue.

A Masters Graduate in Public Policy from the Australian National University, Carol is committed to the role of non government organisations as drivers of improved health outcomes for their communities.

Michael Janssen

Chief Executive Officer, Health Issues Centre

Michael Janssen, has over a decade senior management experience in health at both State and National levels. Michael comes from The Continence Foundation of Australia where he was Deputy CEO and responsible for managing a major Commonwealth awareness raising project and for establishing Australia's first nationally accredited vocational continence courses for health professionals. Previously, he has held the positions of Patient Advocate at The Royal Melbourne Hospital, Principal Adviser for the Australian Divisions of General Practice, Executive Officer of the Australian Diabetes Professional Organisations and Community Relation Manager for Diabetes Australia - Victoria. Michael has also been a commercial sculptor, youthworker and minister of religion. Michael holds a Masters of Applied Science, a Bachelor of Theology, and recently completed a PHCRED Fellowship with the Department of General Practice, University of Melbourne. Michael brings to the role of CEO experience and passion for both consumer and professional perspectives in health care across community, primary and acute sectors.

**The Hon Nicola Roxon**

Minister for Health and Ageing

The Hon Nicola Roxon is the current ALP Member for Gellibrand in Victoria and has been the Minister for Health and Ageing since December 2007. Prior to this she held several shadow portfolios including health, Attorney-General, Children and Youth, and Population and Immigration.

Nicola has a BA, LLB (Hons) (Melb). Before entering Parliament she was an Associate to the Hon Justice Mary Gaudron, High Court of Australia; union organizer and industrial lawyer.

**Tim Woodruff**

President, Doctors Reform Society

Vice President of the Doctors Reform Society and has been involved in AHCRA since its first summit, and has been on the executive since its formation. The Doctors Reform Society is a collection of doctors and medical students whose prime purpose is to support health care reforms which 'ensure justice, equity and quality care for all regardless of social or economic status'. It formed to advocate for universal health care when the introduction of Medibank, the forerunner of Medicare, was being vigorously opposed by the Australian branch of the British Medical Society, now the AMA.

Dr Woodruff is a Tasmanian born and bred specialist physician working in private practice in the field of rheumatology in Melbourne. He is the father of two girls and husband of one.



Russell McGowan

ACT Health Care Consumers Association

Russell McGowan is a bone marrow transplant survivor who became interested in the health consumer movement as a result of his experiences in treatment during the early 90s. He previously convened an Oncology Services Consumer Group at the then Woden Valley Hospital and has been President of HCCA for the past five years, as well as being secretary of SHOUT (Self Help Organisations United Together).

He is a member of the Joint Community Government Reference Group and he has provided a consumer voice to the Cancer Services Advisory Group, the Quality and Safety Forum, ACTCOSS, the Palliative Care Partnership Team, the ACT P&C Council and the Community and Health Rights Advisory Council.

At the national level, he is Vice Chair of the Consumers' Health Forum of Australia (CHF) and is also a member of the Boards of the Cancer Council of Australia, the Cancer Alliance Network, the Australian Council on Healthcare Standards and the Australian Divisions of General Practice.

Russell's educational background includes a BA in Psychology and Politics, and postgraduate studies in Aboriginal education and public administration. He brings a perspective to health services and has a keen interest in ensuring that health professionals and institutions meet appropriate standards, and that services are accessible and equitably distributed. He believes that this will only happen if those providing health services work in consultation and partnership with healthcare consumers.



Professor Helen Keleher

President, Public Health Association Australia

Professor Helen Keleher is a public health social scientist who is Head of the Department of Health Social Science, School of Public Health and Preventive Medicine, Monash University. Her research interests are in primary and community health, the social determinants of health and inequity, building capacity for public health, population health and health promotion in health services/systems and policy, and women's health. Helen's first career was in nursing and her PhD topic was a social history of public health nursing in Australia.

Helen is course convenor of the Bachelor of Health Science, and Bachelor of Health Science/Social Work. She is co-editor for the Health Promotion Journal of Australia and editor of several books on the determinants of health, health promotion and health systems, and dozens of journal articles and book chapters. She is the President of the Public Health Association of Australia. From 1998-2005 she was National Convenor of the Australian Women's Health Network and was convenor of the 4th and 5th Australian Women's Health Conferences in 2001 and 2005. From 2005-8 she was a member of the Women and Gender Equity Knowledge Network of the Commission on the Social Determinants of Health.



Claire Hewat

Chair, National Primary Health Care Partnerships

Claire is currently Chair of the National Primary Health Care Partnership and on the management group of Allied Health Professions Australia and is the CEO of the Dietitians Association of Australia (DAA). She is a DAA delegate to the International Confederation of Dietetic Associations and Australian representative on the Asian Federation of Dietetic Associations. She is currently chair of the planning committee for the International Congress of Dietetics to be held in Sydney in 2012

She was the first Accredited Practising Dietitian to be appointed to the position of CEO of DAA in 2004. Prior to this she had been a Director on the DAA Board for 4 years and a member of the NSW Branch Executive for 7 years. Claire's role is overall management of the association's four divisions of Administration, Professional Services, Communications and Marketing and Accreditation and Recognition Services as well as policy development, advocacy, environmental scans, representation and media spokesperson.

Claire has had many years of experience as a practising Dietitian in the areas of clinical, food service, community and public health nutrition, diabetes education and private practice and in various aspects of health service management mostly in rural areas.



Terry Findlay

Director National Transition Project, Australian General Practice Network

Terry is currently the Director of the National Transition Project at AGPN. Prior to this he worked as an independent consultant with a particular focus upon integrated primary care organisations and performance improvement. He is a Conjoint Senior Lecturer, Centre for Primary Health Care & Equity, University of NSW.

He worked in the NHS in Scotland from 1999- 2008, most recently as the Lead Director for establishing and operating integrated Community Health Care Partnerships in Greater Glasgow and Clyde NHS and Glasgow City Council. He was General Manager of Primary Care in Greater Glasgow from 1999.

Prior to that he held senior posts in Australia as Executive Director of Community Health and Director of Primary Care in the Australian Capital Territory and Director of Community Health in Blacktown/Mt Druitt in Western Sydney. Over his career Terry has worked in the health services, local authorities and the non government sector in the UK and Australia.



John Mendoza

Director ConNetica Consulting and former Chair, National Advisory Council on Mental Health

John is a Director of ConNetica after a career that has seen him hold several executive positions including the inaugural Chair of the Australian Government's National Advisory Council on Mental Health, CEO of the Mental Health Council of Australia and CEO of the Australian Sports Drug Agency. John's professional appointments, including:

- Adjunct Professor, Faculty of Health Science, University of the Sunshine Coast
- Adjunct Associate Professor, Faculty of Medicine, University of Sydney
- Deputy President, Alcohol and Other Drugs Council of Australia

John has authored or co-authored dozens of reports and submissions to public inquiries on mental health and suicide in the past five years. His most recent reports include a Sector Development Strategy for the Victorian community mental health sector and a seminal report on suicide, *Breaking the Silence*.



Jeff Cheverton

Executive Director, Queensland Alliance

Jeff Cheverton is on the board of the Mental Health Council of Australia. He works day to day as the CEO of the Queensland Alliance, peak body for the mental health community sector in Queensland, where he is supported by fantastic staff. In the 1990's Jeff managed housing programs, which enabled people with disability and mental illness return to the community, rather than be institutionalised. Since then, he has worked on circus projects with homeless young people; advocated on behalf of public housing tenants; and participated in Brisbane Social Forum. Jeff is committed to strengthening, building and inspiring a broader movement for social change. He has degrees majoring in Law, French and Social Policy; and has studied Business at QUT's Centre for Philanthropy and Nonprofit Studies.



Professor Lyn Littlefield

Executive Director, Australian Psychological Society

Lyn Littlefield was appointed as Executive Director of the Australian Psychological Society in July 2001. She has been a Member of the Society since 1980 and is a member of the APS Colleges of Clinical Psychologists, Counselling Psychologists, and Community Psychologists. Lyn was previously the inaugural director of the Victorian Parenting Centre, and Head of the School of Psychological Science at La Trobe University. She is a Fellow of the Australian Institute of Company Directors and the Australian Institute of Management, and currently sits on a number of Boards.



Associate Professor Sharon Friel

National Centre for Epidemiology and Population Health, ANU

Assoc Professor Sharon Friel (PhD, MSc) is a social and nutritional epidemiologist with national and international experience focused on social determinants of health and health inequities; public health policy, food systems and food security, and climate change and health equity. Her current research program, as an inaugural Australian Research Council Future Fellow at the National Centre for Epidemiology and Population Health, Australian National University, is on the interface between global health equity, climate change and the social determinants of health. Prior to this she was director of the Global Health Equity Group in the International Institute for Society and Health, University College London, England, where, between 2005 and 2008 she headed the scientific secretariat (UCL) of the global World Health Organisation Commission on Social Determinants of Health and was a lead writer of its final report. She is currently leading the establishment of a global alliance of academics, policy makers and NGOs concerned with action on the social and environmental determinants of health inequities.



Martin Laverty

Chief Executive Officer, Catholic Health Australia

Martin Laverty commenced as CEO of Catholic Health Australia in May 2008.

Prior to joining CHA, Martin operated his own government policy consultancy advising clients in Australia, New Zealand, Indonesia, and the United Arab Emirates on policy change.

Trained as a lawyer with a Masters in Comparative Constitutional Laws, Martin commenced his career as a Parliamentary adviser in the NSW Parliament. He has worked as the CEO of the NSW Muscular Dystrophy Association, the head of Government at The Smith Family, the Director of Government Relations at the international public affairs consultancy Burson-Marsteller, and as the State Director of the NSW Liberal Party.

Martin is the Chairman of the National Heart Foundation (NSW), and the Chairman of Sunshine, a NSW not-for-profit organisation which provides accommodation, care, and employment to people with disabilities. Martin has also been Chairman of Challenge Southern Highlands, a charity providing supported employment for adults with intellectual disabilities.

Martin lives in southern NSW and is married with two young children.



Jim Simpson

NSW Council for Intellectual Disability

Jim Simpson is a lawyer who has worked in the disability field for over twenty five years. He was the first Principal Solicitor of the Intellectual Disability Rights Service in Sydney and now works as a Tribunal member and advocate for legal and service system reform. He is a recipient of the Justice Medal of the NSW Law and Justice Foundation.

In recent years, Jim's advocacy work for the NSW and National Councils for Intellectual Disability has been targeted at improved health for people with intellectual disability.



Dr Tessa Boyd-Caine

Senior Policy Officer, Australian Council of Social Services

Tessa joined ACOSS as Senior Policy Officer in 2009, where her responsibilities include health, community services, sector development and social inclusion.

Tessa has held policy, research, advocacy and management roles in the areas of human rights and criminal justice. In previous positions she has researched the legal, social and political implications of the UK's Human Rights Act 1998; developed policy and engagement strategies on corporate social responsibility; coordinated the biennial human rights report to the Commonwealth Heads of Government Meeting (Uganda, 2007); managed a forensic mental health jurisdiction in NSW; and administered a public education and publications program in criminology.

Tessa's PhD from the London School of Economics examined executive discretion and the public protection agenda in decisions about the release of mentally disordered offenders. Her book, *Protecting the public? Detention and release of mentally disordered offenders* was published by Routledge in 2010.



Anne Cahill-Lambert

Councillor, National Health and Medical Research Council

Advisory Council Member, Australian Organ and Tissue Authority

Anne Cahill Lambert has worked in the health system for more than thirty years, first as a health service manager and more recently as a consumer advocate. She has a bachelor of health administration and masters in public administration and is a Fellow of the Australian College of Health Service Management. She was CEO of Women's & Children's Hospitals Australasia from 1994 to 2004 until ill health forced her premature retirement.

Anne is a Council member of the National Health and Medical Research Council and the Australian Organ & Tissue Donation & Transplant Authority, both ministerial appointments. She is the Immediate Past President of Gift of Life, the peak NGO for organ donation awareness and advocacy in the ACT and surrounding districts.

She has a few other volunteer gigs, but ultimately she has three goals in life: free oxygen for all Australians who need it, improved organ donor rates in Australia and decent coffee and wine by Canberra's Lake Burley Griffin.

AHCRA Members

Membership Category	Organization
Consumer	Australian Council of Social Service
Consumer	Australian Federation of AIDS Organisations
Consumer	Australian Women's Health Network
Consumer	Australian Wound Management Association
Consumer	Australians for Native Title and Reconciliation
Consumer	CHOICE
Consumer	Chronic Illness Alliance
Consumer	Consumers' Health Forum of Australia
Consumer	Continence Foundation of Australia
Consumer	Country Women's Association of Australia
Consumer	Health Care Consumers' Association (ACT)
Consumer	Health Consumers' Council (WA)
Consumer	Health Consumers Network
Consumer	Health Consumers of Rural and Remote Australia
Consumer	Health Issues Centre
Consumer	Health Reform South Australia
Consumer	Maternity Coalition
Consumer	National Aboriginal Community Controlled Health Organisation
Consumer	National Council For Intellectual Disability
Consumer	National Federation of Parents, Families and Carers
Consumer	Public Hospitals, Health and Medicare Alliance
Consumer	Tasmanian Medicare Action Group
Consumer	Victorian Medicare Action Group
Professional	Australian College of Midwives
Professional	Australian Lactation Consultants Association
Professional	Allied Health Professions Australia
Professional	Audiology Australia
Professional	Australian College of Nurse Practitioners
Professional	Australian Health Promotion Association
Professional	Australian Healthcare and Hospitals Association
Professional	Australian Nursing Federation
Professional	Australian Salaried Medical Officers Federation
Professional	Catholic Health Australia
Professional	Centre for Clinical Governance Research in Health
Professional	Chiropractors' Association of Australia
Professional	Doctors Reform Society
Professional	Frontier Services of the Uniting Church
Professional	Moreton Bay General Practice Network
Professional	National Public Hospitals Clinicians' Taskforce
Professional	NSW Nurses Association
Professional	Public Health Association of Australia
Professional	Royal Australian College of General Practitioners
Professional	Royal Australian College of Physicians
Professional	The College of Nursing (NSW)
Rural	Australian Rural Health Education Network
Rural	Council of Remote Area Nurses of Australia Inc
Rural	National Rural Health Alliance
Rural	Rural Doctors Association of Australia
Rural	Rural Nursing and Midwives Faculty of the RCNA
Rural	Services for Australian Rural and Remote Allied Health

